



SUMMER BOARDING PROGRAMS 2023

Refund and Cancellation Policy

- Cancellations received on or before March 31, 2023 will receive a refund of 100% of tuition fees paid minus any bank or processing fees.
- Cancellations received between March 31 and May 31, 2023 will receive 50% of the tuition fees paid.
- There will be no refunds given for cancellations received after May 31, 2023.
- The Registration Fee and Custodianship Fee is non-refundable.
- Program change requests will be subject to a \$100 program change fee. All program change requests must be submitted in writing to the External Programs office at externalprograms@smus.ca
- Students who cancel due to study permit or visitor visa denials are eligible for a full refund of Tuition Fees by providing supporting documents to confirm their visa denial.
- Students who request a refund due to the delay of a study permit or visitor visa must prove that their documents were submitted in a timely manner.
- Cancellations received 60 days prior to the Vancouver/Whistler trip will receive a full refund. No refunds will be issued thereafter.
- If the program is cancelled prior to the commencement date due to insufficient registration or by circumstances beyond the control of SMUS that prevent SMUS from meeting its obligations under the program, participants will be notified immediately and SMUS will provide a full refund of Tuition Fees paid, but in no circumstances will SMUS be responsible for any other costs, expenditures, losses incurred by the student or the student's parent(s) as a result of such cancellation, including, but not limited to, any losses resulting from airline fees, accommodation costs or alternate program arrangements.

External Programs externalprograms@smus.ca
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<https://www.smus.ca/programs/extension>