



Holiday Programs Policies

SMUS Holiday Programs strive to provide high quality, stimulating, educational programs to keep children active and engaged in a safe and nurturing environment. Before and after care is offered for our discovery camps as a convenience for parents with busy schedules. Policies are in place to streamline registration, to ensure that instructor: child ratios are maintained, and to ensure that instructors know who will be in the camp each day. This assists instructors in planning and preparing high quality activities that meet each child's developmental needs.

Cancellation and Refund Policy

In the event that a program is cancelled by St. Michaels University School (SMUS) for any reason, SMUS will issue a full refund of the program paid.

Cancellations made up to 10 business days before the program start date will receive a full refund.

We regret that we cannot issue refunds for cancellations made less than 10 business days before the program start date. There is no refund available if your child cannot attend camp for any given day of the program. Certain exemptions to this policy may apply in the case of illness or injury, in which case documentation will be requested.

All requests for cancellations must be made in writing via email to externalprograms@smus.ca, or letter mailed to or dropped off at St. Michaels University School (3400 Richmond Road), to the attention of the External Programs Office.

Programs run subject to minimum enrollment, and we reserve the right to cancel a session or camp if the minimum enrollment is not met within one week prior to the start of the program. Parents will be notified immediately, and a full refund will be given.

Prorated and Drop-In Fees

Students who can attend a full week of camp will be given priority in registration and attendance. For students who wish to register but are unable to attend a full week of camp, prorated spots may be available where the camp is not fully subscribed. The availability and cost of prorated spots are entirely at the discretion of SMUS, and require written approval. To inquire about prorated spots, parents can email externalprograms@smus.ca shortly before the camp is scheduled to start.